My Notes

Please provide the following information and **bring this brochure with you to your next appointment:**

My Android device is:

_____

_____

I currently have the following Bluetooth® devices paired with my Android device:

_____

_____

_____

_____

_____

_____

Starkey

www.Starkey.com

The app may have slight differences depending on your phone.

The Starkey logo, Thrive logo, Thrive and Livio logo are trademarks of Starkey Laboratories, Inc.

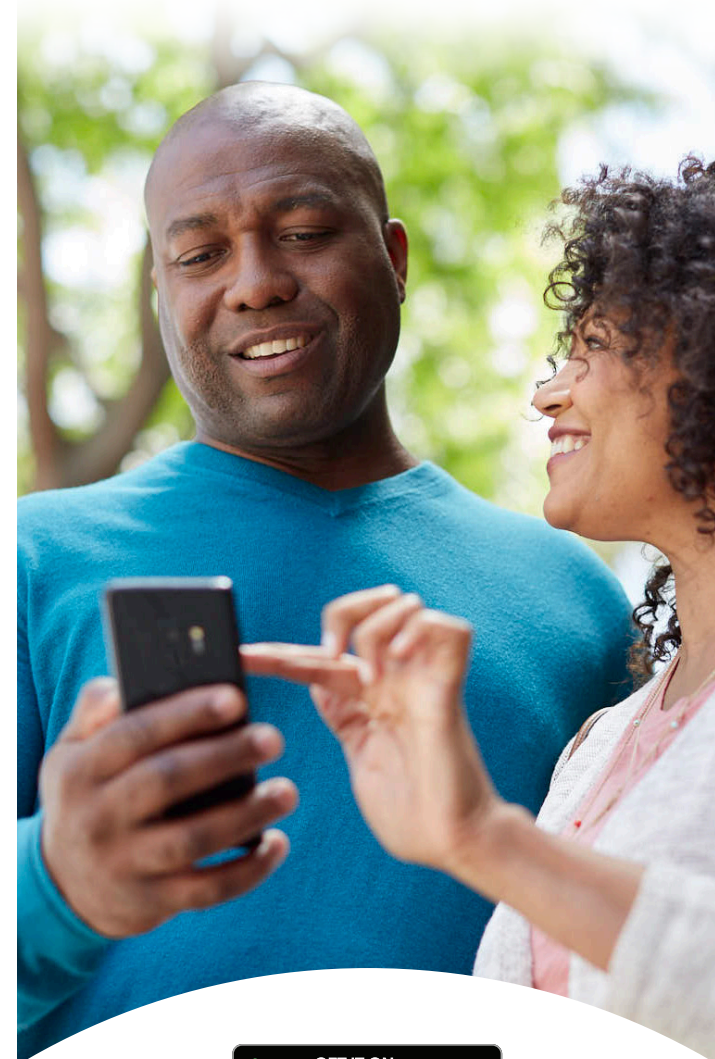Android and Google Play are trademarks of Google Inc.

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thrive
HEARING CONTROL

Preparing for your Android-Compatible Hearing Aids

GET IT ON Google Play

Congratulations!

This is an exciting time for you and your loved ones as you pursue better hearing. Your hearing professional has placed the order for your smartphone-compatible hearing aids. Because of the unique way that these hearing aids interface with Android devices, there are some actions needed **before your next appointment**.

livio Edge ᴬᴵ
livio ᴬᴵ | livio

Please complete the following three steps:

STEP 1: *Ensure your Android device is compatible with your hearing aids.*

Visit **www.starkey.com/thrivesupport** for a full listing of Android devices that are compatible with your hearing aids.

If your current Android device is not on this list, consider upgrading your device to take advantage of your smartphone-compatible hearing aids.
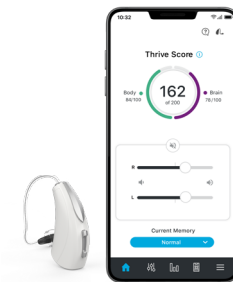
STEP 2: *Download the latest version of Android.**

1. Turn on your Wi-Fi or mobile data connection.

2. Once connected, go to **Settings**. It can be found among your apps.

3. Push the **More** tab in the upper-right corner of the screen.

4. At the bottom of the next window hit the **About Device** button.

5. Here you will find the **Software Update** tab. Press it.

6. Press the **Update** button.

*NOTE: The process to download the latest version of Android may vary by phone models.

STEP 3: *Download the Thrive Hearing Control app.*

1. Tap the **Google Play Store** icon.

2. Type **Thrive Hearing Control** in the search field.

3. Once the **Thrive Hearing Control** app screen is displayed, tap **Install**.

4. After installation is complete, tap **Open** to load the app on your device.

5. Review the app consent terms and accept.

6. Type your username and password to complete the download process.

You have now completed all the steps necessary to prepare for your fitting appointment.